

BEYOND Registration and Licensing

Massive page update in progress, apologies for incomplete document

- [Check out the Registration and licensing FAQ](#)

BEYOND Licensing Options

BEYOND Licenses come in two different types, and two different timeframes.

Hardware vs Account (Internet)

Licenses for BEYOND are bound to either a piece of control hardware or linked to an account login. For hardware licenses, the hardware needs to be connected to the control computer running BEYOND at time of use. For account-based licenses, you log into your account and “lease” the license to a computer for a time selected by the user. You do not need to be constantly connected to the internet to use an internet license, just a time of lease.

Lifetime (Perpetual) vs Monthly (Rental)

BEYOND can be purchased either monthly or in a lifetime license. Monthly licenses are non-subscription based single purchase codes where 32 days of access start at time of activation. Lifetime licenses are full licenses that are perpetual and can be used for the lifetime of the product and include free updates to BEYOND for life.

Both license timeframes can be used with either Hardware or Account based registrations.

Purchasing a license

Licenses can be purchased on the main Pangolin Website at <https://pangolin.com/collections/beyond-software/products/beyond-license>. Once a product is purchased, a code will be sent to your email address used to purchase within a few minutes. Be very cautious when purchasing your license, you want it to be the correct version for you.

Activating a license and Registration

Activating licenses is done within the BEYOND software, so if you have just purchased your first license, go to the [BEYOND Downloads](#) section of the website to download the BEYOND Full version.

Once you start BEYOND, go to the “License and Registration Manager”

Registration and License Manager

The registration and license manager is a window in BEYOND is a window where all licensing is managed. This window has three tabs.

The **Status** tab will help you determine what licenses are currently in use and connected, all connected hardware and if your hardware is registered as genuine. This window also provides lots of session information. This can be very useful for support to use when assisting users.

The **Registration** Tab is where you can force “Registration”. Registration is a connection to the pangolin server that serves many purposes. But mainly to check for connected hardware's status, for hardware with licenses tied to it, or ensuring genuine hardware is used.

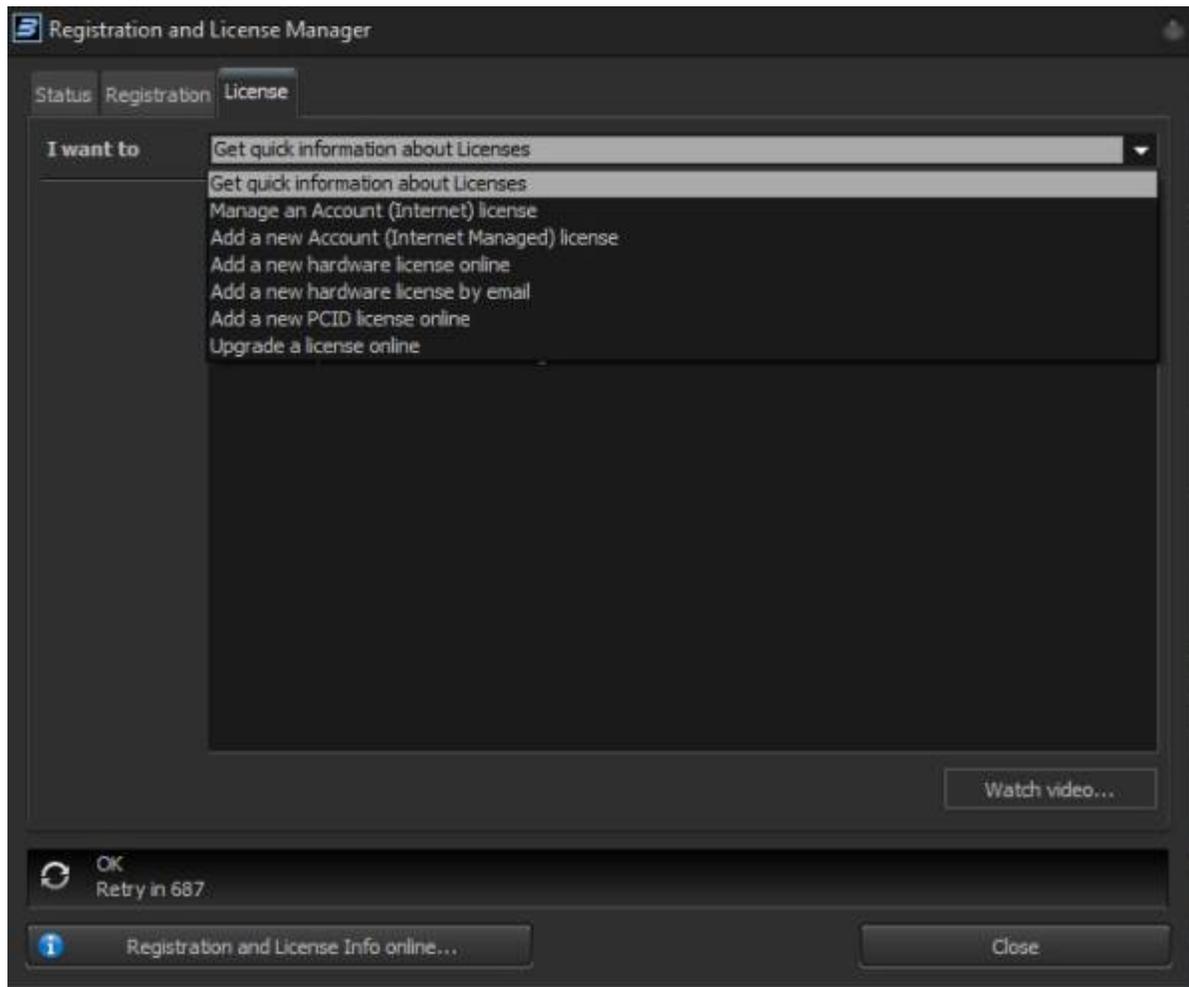
Registration is done automatically when BEYOND is first started and periodically when internet is connected, this is to help streamline licensing and registration process, so most users will not need to manually register. If you would prefer to keep your computer offline at all times, you can use this tab to do an “offline” registration where you create a registration file that is emailed into our system on a separate computer, which will return a registration file you move to your show computer and load. Those options are located here.

The License Tab

When it pertains to activating licenses or managing your licenses, the most important tab to use will be the “License” Tab. The first thing to note is the dropdown next to “I want to” where you can select your action. Those are:

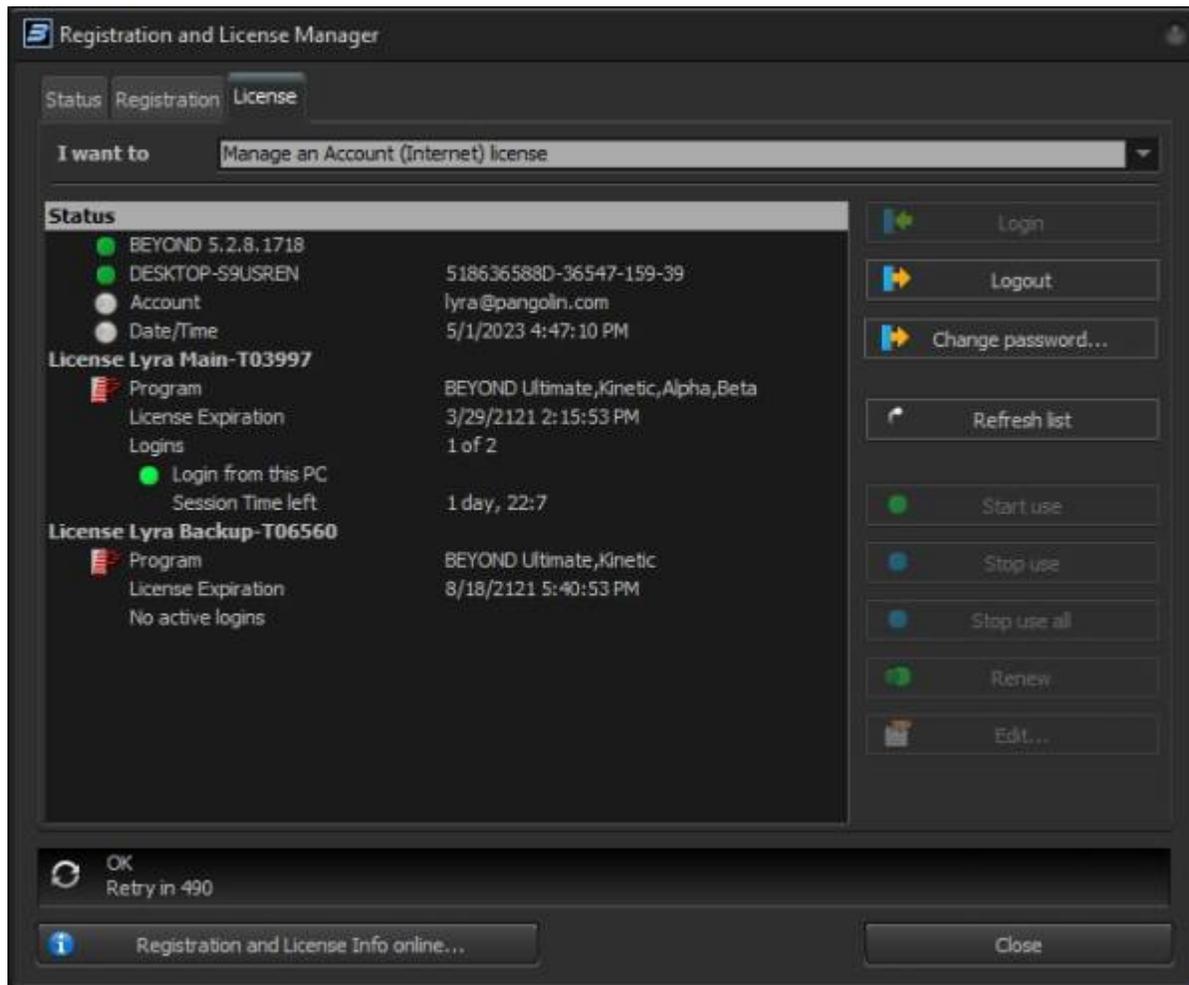
- Manage an Account (Internet) License
- Add a New Account (Internet Managed) License
- Add new hardware license online
- Add a new hardware license by email
- Add a new PCID License online
- Upgrade a license online

The first dropdown is used when using your account-based license and using your internet licenses. The rest are for activating licenses via codes when purchasing new or upgrades to licenses.



Managing an Account (Internet) Based License

If you have purchased or use a “Internet” or “Account” based license, you will use the “Manage an Account (Internet) License Tab most commonly. This will allow you to log into your account (Specific to licensing) and see all licenses on your account, and the status of those licenses.



On the right you can log in, log out and change your password, these are account settings, next to that you can refresh the list in the main window.

On the main left window you have your “status” of the computer, and BEYOND install, and the account logged in, and date and time. Below that you will see each license in the account with its name, what the license has included with it (like version, kinetic plugin etc). The license expiration (If lifetime, it should say 100 years into the future of activation) and for monthly licenses it will let you know when the license expires. Below that it will show login number, for this pc, and the session time of that log in until next refresh. Licenses “In Use” are licenses that are logged in.

Internet licenses allow for two logins, the first login being your license, and the second being your emergency log in, This does not mean you have two log ins, but a secondary log in in case of computer failure, or lost computer where license was still logged in.

Internet licenses are stored on the Pangolin server, when a license is “Logged in,” or “started use” the server leases the license to the computer for a set amount of time (User determined) and at which point the computer can be disconnected from the internet, Both the server and computer will count down the amount of time leased, and both computer and server will release the log in at the same time.

To set the login time and change other settings, go to the “Edit” button on the right:

Edit license

Information

License ID: 3997
Programs: BEYOND Ultimate, Kinetic, Alpha, Beta
Creation date 4/21/2021 6:15:53 PM
Expiration date 3/29/2121 6:15:53 PM

General

License name

Refresh period

Duration after start of use Days Hours

Max refresh period is 60 days

i We want you to be able to work offline with peace of mind. However, we also want you to have mobility of your license, and this requires an internet connection for license management.

The "Refresh Period" defines how long the computer can be offline without an internet connection. An internet connection is required for license regeneration (refresh). Longer Refresh Periods are recommended when you do important work, and need to operate without an internet connection. However, a long Refresh Period also means that you will be unable to log in from another PC until you Stop the license on this PC. A single internet license CANNOT be used on multiple PCs at the same time. If you activate the internet license for long time, then the only way to log in on another PC is to stop the license on this PC, or wait for the current session to expire.

Please manage your Refresh Period in a smart way!

Here you can give your license a Name, and determine the "Log in", or Refresh period, from minimum 2 hours to 60 days. Longer times are good for long term tours and extended show periods, shorter times are good for programmers on the go, or companies who frequently use many different machines. When you press "Ok" it will send those settings to the server and sync your account. Up top you can also see more details about the license itself.

When you would like to use your internet/ Account based license, all you need to do is select the license you wish to use and click "Start Use" on the right. This will lease the license to the PC.

To log off, and reset the logins for the license, you can also click "Stop Use" or "Stop Use all" if you have multiple licenses logged in on this pc. Note: you cannot stop use licenses that are not on this pc, or

currently connected to the internet, if you lose access to that login for any reason, you can use your emergency second login, and wait for the first login to expire.

If you would like to reset the login's lease time, you can click Renew, and it will reset the lease time from the server, using your set lease time in the edit window.

Note all these options must be completed while connected to the internet, however no internet is required to continue using a "Logged in" or "In use" license until the time runs out.

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