

BEYOND License system

If you are having any issues with your license, or license system before contacting support it is recommended to familiarize yourself with the videos and documents below or check the "Common issues" section below.

Tutorial videos

- [BEYOND License in 60 seconds](#)
- [How to use the license system](#)

Documentation

- [BEYOND Registration and Licensing](#)
- [BEYOND Registration and Licensing FAQ](#)

BEYOND Licensing in 60 Seconds

This video shows the basics of the Licensing system of BEYOND 5 and higher.

How to use the BEYOND licensing and registration system

This video shows you how you can use the licensing and registration system in BEYOND.

FAQ/ Common Concerns

What really is the second login

BEYOND offers a "second login" for emergency scenarios where if a license is currently leased to a different computer and that computer becomes damaged and unable to be unleased, you can use the second login in that emergency without the need to contact pangolin. However, if this login is not used as an emergency license, and consistently used as two licenses, eventually the second log in may no longer be available, and you will need to reach out to pangolin support.

Leasing/ "Start Use"

Your internet/ account managed licenses are nominally stored on the server in your account. Then you are able to “start use” or lease the license to the computer you are on for the time set in the “edit” window. (Default 7 days) Then you get to disconnect from the internet and both the computer, and the server knows them to be leased for that time. After that time, automatically the computer releases the license, and the server enables the license to be used again. BEYOND will try and automatically re-lease the license if the server is discovered over the internet in order to provide as frictionless use if you mainly just use your license on the same PC.

Why can't I stop use remotely?

The lease is active no matter what, if the computer using it is online or not. Thus, the server cannot actively disable the license. Because of this you need to go to the computer with the lease and release it manually so the computer and server can handshake the end of that lease. If you continuously find yourself in this scenario, we recommend you lower the lease time on your license.

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